

Annual Repair Agreement

Lower your everyday repair expenses while improving plant efficiency

Benefits

- Easier forecasting with fixed monthly pricing for automation equipment repairs
- Reduce Total Cost of Repair and number of repairs
- Improve facility uptime
- Capture warranty savings

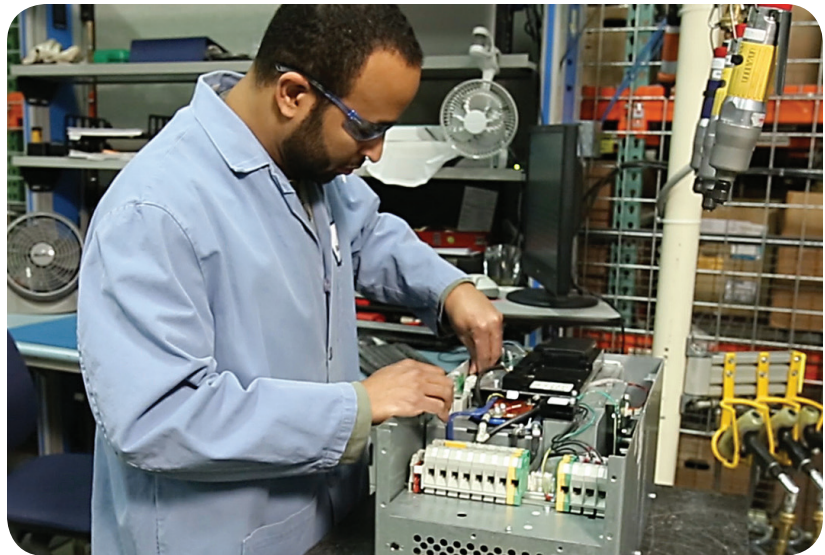
Features

A Single Source for Repairs

- Original OEM component replacement
- Product updates/revisions/engineering change records
- Testing to Rockwell Automation design specifications
- Three-year warranty on all Allen-Bradley® AND Non-Rockwell Automation repairs
- Free in-bound shipping on all orders

Access to Online Tools

- Access plant-specific reports such as probable cause reports
- Determine status of transactions in the remanufacturing loop
- Request/access remanufacturing and repair prices



A Rockwell Automation Annual Repair Agreement backed by world-class remanufacturing and repair services can help reduce total maintenance, repair and operations (MRO) costs and boost plant productivity.

High spikes in monthly repair expenses make it challenging to manage a predictable maintenance budget. Drive down your repair costs while improving operational performance with an Annual Repair Agreement from Rockwell Automation.

This preventive service enables flexible payment options, including a fixed monthly amount for your automation equipment repairs, which makes it easier to forecast spending and helps lower your everyday costs. All equipment repaired under an Annual Repair Agreement includes the Rockwell Automation proprietary remanufacturing process to extend its life and improve its reliability. With an Annual Repair Agreement you'll also receive a 3-year warranty on all Allen-Bradley, Reliance Electric™ and non-Rockwell Automation repairs, across all service levels and covering the entire unit, not just the repaired components.

Original replacement parts and factory enhancements can only be guaranteed by the original equipment manufacturer. Your remanufactured parts will be tested to the original design specifications on the same factory equipment as it was tested when new.

In addition, access to our online tools and reports will be provided to track your repair orders and plant usage patterns, as well as analysis and probable cause reports to better understand reasons for failure.

LISTEN.
THINK.
SOLVE.®

Original Component Replacement

Your boards will be updated with components that meet or exceed rigid Rockwell Automation quality standards. These components are pre-screened, burned in, qualified and specifically selected for industrial applications. Additionally, copyrighting on intellectual property contained in its firmware prohibits others from making unauthorized copies.

Product Updates/Revisions/Engineering Change Records

Your module is cleaned, inspected and updated to the latest applicable hardware and copyrighted firmware revisions. This helps extend the life expectancy and permits integration with newer, more sophisticated products. There is no additional charge for hardware and firmware updates.

Product Enhancements & Testing

Your suspect electronic and mechanical parts are replaced with current Rockwell Automation quality components.

Full functional testing and full load testing (where applicable) are utilized on each and every unit, as specified by Rockwell Automation design engineers. Stress testing to functional and environmental limits is conducted to help ensure your repaired product will work as designed when placed back into your production environment.

Quality

Rockwell Automation warranty rates prove that our methodologies for remanufacturing and repair are superior to those of other repair houses. ***Our studies show that utilizing non-OEM repair houses can expose you to warranty failures more than 3 times that of our remanufacturing process.*** These same remanufacturing standards, processes and certifications are applied to our repair process of non-Rockwell Automation equipment, helping to ensure the highest quality of repairs.

Additional Information

To learn more about an Annual Repair Agreement, contact your local authorized Allen-Bradley distributor or Rockwell Automation sales office or visit us online at:

www.rockwellautomation.com/services/maintenance-repair.

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www.rockwellautomation.com

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